

Large University Health Sciences Center Depends on Promisec Controls System-wide Endpoints and Solves Critical Security and Compliance Issues

The capability to see into all endpoints of a network devoted to especially confidential information is of key interest to the IT department of one of the nation's largest university health sciences centers. Compliance to HIPAA standards and data security are its primary IT department goals. The department also had additional interests in power management and in conducting light forensics on client machines.

Promisec gave them the tool they needed to scan and track their growing network of clients (endpoints) without the need for a client-side agent—providing great insight into their client inventory and replacing a less robust management system that failed to provide a complete picture of the department's domain.

"With our network growing to over 10,000 nodes, we were experiencing difficulty in seeing portions of our subnets using the other software solution. With Promisec we can quickly point to different parts of our domain and easily inspect everything that is in our directory structure," according to the center's enterprise security analyst.

Promisec has now proved itself to be essential to ensuring the institution greater security. Simply and easily, Promisec allowed the department to fulfill a critical requirement of HIPAA compliance: that unapproved software must not be installed on machines that contain HIPAA data."

"Promisec provides true insight into what is actually installed on our network and detailed characteristics of the endpoints that are obtainable in no other way."

Promisec: Proficiency and Power

With the amount of HIPAA data that resides on our network, we need to constantly review and enforce our institutional policies with end users who are out of compliance. Promisec's agentless ability to inspect client software without having to install anything on those endpoints allows us to get the management information we need without having to go through all the permissions required," their analyst continues.

"Cloud services, too, can present HIPAA issues. The ability to track who is using cloud services is also extremely valuable to us. We can make contact with users, explain the institution's position on these services—and even uninstall the client remotely.



"Promisec gives us the power to deal with our entire client base, providing information that we've been unable to obtain any other way. The reports provide true insight into what is actually installed on our network and detailed characteristics of the endpoints. With Promisec, we can initiate inspections, let them run unattended, and receive standardized, non-SMS reports. It saves us significant time and allows us to redirect valuable resources."

The department is not yet using Promisec's power management capabilities, but it is a future goal. "We are a university environment, and although that seems the most logical place for "green IT", the decision is also fraught with political issues that must be worked through.



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About Promisec®

By providing unique agentless solutions that deliver unprecedented visibility, Promisec guarantees 100% accuracy for the IT business deliverables of service management, compliance, and power management. Using patented agentless technology, Promisec does more than monitor and manage endpoints. Promisec proactively analyzes and fixes IT endpoint issues, particularly those associated with Microsoft infrastructure. Promisec resolves endpoint problems with fast, right-click or self-healing remediation in a matter of minutes with minimal, if any impact on the network or endpoints.

Promisec optimizes IT operational efficiency by lowering cost and increasing accountability. By proactively overseeing everything installed and not installed on the endpoints, Promisec empowers a higher level of accountability by enabling existing IT management and security solutions to actually work as promised. Promisec is a privately held company with headquarters in Israel and offices in New York, India, and Paris. Our customers include Forbes Global 2000 companies and other organizations in the manufacturing and service industries as well as government and health care institutions.