

## Boosting Security and Compliance for Vast HR Administration in Major U.S. City

One of the largest human resources administrations in the U.S. provides temporary help to individuals and families with social and economic needs to assist them in reaching self-sufficiency. Over 15,000 employees serve more than 3 million citizens through essential and diverse programs. Among the most important responsibilities for the IT department is maintaining effective security and ensuring that more than 18,000 endpoints comply with security policies.

Like most large organizations, the department relied on a variety of tools to secure and manage common endpoint management challenges, such as:

- Accurate real-time visibility into the internal network.
- Validation that the critical infrastructure is installed, enabled and working appropriately.
- Compliance to ensure that endpoint policies are adhered to.
- Ability to monitor, alert and remediate problems efficiently.

The Chief Security Officer (CSO) selected the Promisec solution because it could be implemented rapidly and provides a much more comprehensive picture than any other solution previously evaluated. According to the CSO, "As a tactical tool Promisec has been very helpful. It's flexible enough to manage a broad scope or narrow sweep on demand. Because of the agentless technology, the inspection speed is amazing. Being able to manage remote machines en masse has been a tremendous boon. We simply weren't able to do a lot of the things that we can now do with Promisec."

"Promisec enables us to do more with the staff we have by making more efficient use of our time"

### Unexpected Ongoing Value

Promisec's comprehensive endpoint management capabilities provided this HR agency broad capabilities and value across many functions of IT management. Some were surprising. For example, the CSO says that Promisec has enabled them to identify where licensed products are – and are not – installed so that they can be removed.

### Everyday Efficiency

In current economic times, many companies are reducing IT staff and costs, but at the same time asking IT departments to improve their performance. Promisec enables this HR organization to do more with the staff they have by allowing them to work remotely. Not only is this a better use of time—but it reduces the need for costly resources.



### Study Proves Promisec Effectiveness at Detecting Non-Compliance

According to a recent Promisec research study conducted on nearly 100,000 endpoints across 25 companies, 23% of endpoints failed a compliance check for critical agents that should have appeared as deployed, enabled, and up-to-date. To that point, Promisec helped this organization discover that nearly 33% of endpoints were not enabled or configured properly for their anti-virus agent to be effective—even though the manufacturer's console reported that the endpoints were secure.

## Easy, Cost-Effective Security Across Entire Enterprises

Promisec addressed a broad scope of security threats including:

- Uninstalled, disabled, misconfigured and out of date IT and security solutions
- Unmanaged machines including virtual machines
- Compliance issues for internal IT and security policies and industry regulations
- Patch and hotfix validation
- Unauthorized applications
- Unauthorized mobile storage and other potentially dangerous devices
- Unauthorized connectivity to the Internet

### For More Information:

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## About Promisec®

Promisec, Inc. delivers agentless endpoint control solutions that deliver unmatched visibility into 100% of enterprise system servers and endpoints. Promisec's patented technology enables IT executives to increase the effectiveness of controlling servers and endpoints by optimizing the strength of existing IT solutions and processes. In other words, Promisec makes the tools an enterprise already has, work better.

With Promisec technology, IT executives can reduce and control server and endpoint management costs, and can identify and resolve security, compliance, and policy issues in a matter of minutes without making any changes to the network or endpoints. Promisec is a privately held company with headquarters in Israel and offices in New York, India, and Paris. Our customers include Forbes Global 2000 companies and other organizations in the manufacturing and service industries as well as government and health care institutions.