

## IT Security of State Education Association Significantly Enhanced by Promisec Endpoint Control Solution

A security analyst for one of the nation's largest state education associations has been delighted to learn that the Promisec solution he selected to provide greater visibility into the Windows-based IT system's endpoints is bestowing more benefits than he thought it would.

His first look at Promisec was simply a courtesy to a colleague who recommended the solution. Initial impressions were that the department didn't have much to gain from the solution and accordingly, he agreed only to a 90-day evaluation license. Shortly, however, it became clear Promisec could deliver considerable value.

From his perspective, "We see the usefulness of the Promisec tools multiplying. We expected it to provide 100% visibility into all of our endpoints 24/7, as advertised, to ensure better security and management. But we didn't realize the effectiveness and efficiency it would add to the management of our whole IT infrastructure. It consolidated a lot of the tools and processes we had scattered in disparate places into once easy-to-use tool.

"Every endpoint winds up being potentially vulnerable, especially with administration rights and such. What information we used to gather only by word of mouth, we can now see for ourselves, continuously. The exposure enables us to solve a lot of prickly problems that were troublesome, but because of resource limitations, never made it to the top of the list. In fact, Promisec gives us definitive proof for some of our suspicions. What's more, we now can track policy violations, make quick and easy inventory discovery, and confirm the work of vendors and third-party contractors."



"With all this increased visibility from Promisec has come a lot of increased accountability from our users and staff. And one last thing: the support that we can rely on from Promisec is unprecedented, fantastic. They've answered every question and followed up regularly to check on how things are going. In this business, that means a lot."

## Promisec: Increasing Visibility and Improving Accountability

According to the analyst, the organization has made a deliberate move to decentralize its point of view—to focus on what is actually installed on endpoints and who has access to them—so that it has greater control over the remote elements of its IT infrastructure.

"I'd recommend Promisec for anyone running a Windows shop. It's different—much better—than anything we've used before. It's easy to use and transparent to both the end user and the network. We've got visibility into all our endpoints through a single, user-friendly dashboard. And we now have a dedicated Windows registry standard - the remote elements of our IT infrastructure."

### For More Information:

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## About Promisec®

By providing unique agentless solutions that deliver unprecedented visibility, Promisec guarantees 100% accuracy for the IT business deliverables of service management, compliance, and power management. Using patented agentless technology, Promisec does more than monitor and manage endpoints. Promisec proactively analyzes and fixes IT endpoint issues, particularly those associated with Microsoft infrastructure. Promisec resolves endpoint problems with fast, right-click or self-healing remediation in a matter of minutes with minimal, if any impact on the network or endpoints.

Promisec optimizes IT operational efficiency by lowering cost and increasing accountability. By proactively overseeing everything installed and not installed on the endpoints, Promisec empowers a higher level of accountability by enabling existing IT management and security solutions to actually work as promised. Promisec is a privately held company with headquarters in Israel and offices in New York, India, and Paris. Our customers include Forbes Global 2000 companies and other organizations in the manufacturing and service industries as well as government and health care institutions.